

## Students' Overall Feedback Analysis 2017-18

A questionnaire was formulated by the institution based on twenty one different criteria for the purpose of eliciting feedback from the undergraduate students of the passing out batch hailing from various disciplines. There were about 535 respondents. The feedback was based on the following 21 criteria: -

1. Ease of understanding the subject
2. Completion of syllabus
3. Timelines of practical work
4. Fairness of evaluation
5. Library facilities
6. Book bank
7. Laboratory equipment
8. Computer facilities
9. Recreational facilities
10. Extra-curricular activities
11. Sports facilities for girls
12. Canteen facilities and drinking water supply
13. Hostel facilities
14. Campus cleanliness
15. Commuting facilities
16. NSS activities
17. NCC activities
18. Extension activities
19. Redressal of grievances
20. Career counselling
21. Financial aids (remission of fees for the poor, stipends or any other)

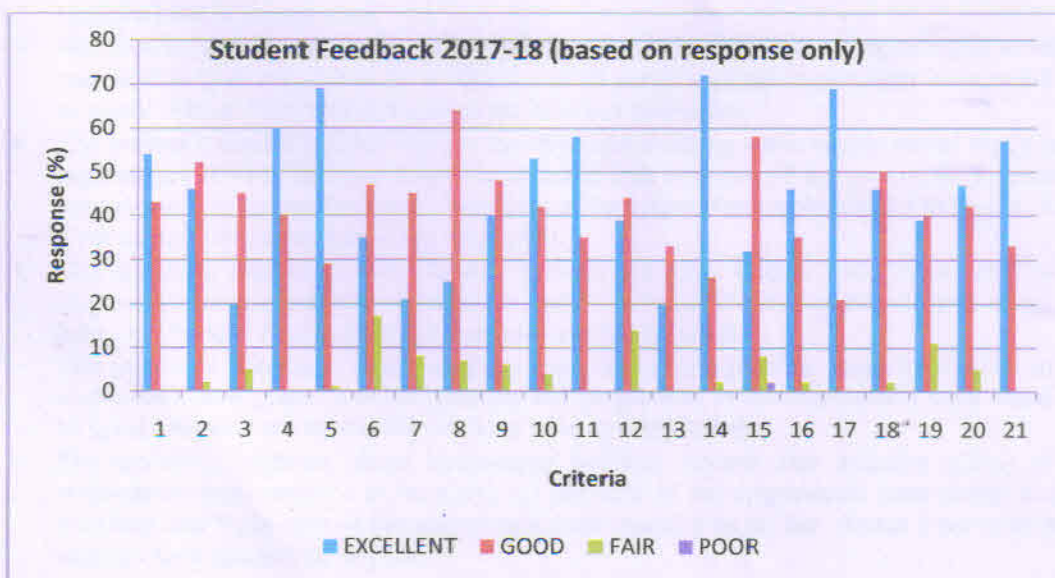
The responses were categorised as Excellent, Good, Fair, Poor and Very Poor. Those who have not responded, a separate category of "No Response" has been formed. The data obtained has been converted into percentages.

| Sl. No. | Subject of Evaluation                       | 1=EXCELLENT | 2=GOOD | 3=FAIR | 4=POOR | 5=VERY POOR |
|---------|---|-------------|--------|--------|--------|-------------|
| 1.      | Does the subject become easy to understand? | 54%         | 43%    | 0      | 0      | 0           |
| 2.      | Completion of Syllabus                      | 46%         | 52%    | 2%     | 0      | 0           |
| 3.      | Timelines of Practical work                 | 20%         | 45%    | 5%     | 0      | 0           |
| 4.      | Fairness of Evaluation                      | 60%         | 40%    | 0      | 0      | 0           |
| 5.      | Library facilities                          | 69%         | 29%    | 1%     | 0      | 0           |
| 6.      | Book Bank                                   | 35%         | 47%    | 17%    | 0      | 0           |
| 7.      | Laboratory Equipment                        | 21%         | 45%    | 8%     | 0      | 0           |
| 8.      | Computer facilities                         | 25%         | 64%    | 7%     | 0      | 0           |



|     |   |     |     |     |   |   |
|-----|---|-----|-----|-----|---|---|
| 9.  | Recreational facilities   | 40% | 48% | 6%  | 0 | 0 |
| 10. | Extra0curricular activities   | 53% | 42% | 4%  | 0 | 0 |
| 11. | Sports facilities for girls   | 58% | 35% | 0   | 0 | 0 |
| 12. | Canteen facilities and drinking water supply                            | 39% | 44% | 14% | 0 | 0 |
| 13. | Hostel facilities   | 20% | 33% | 0   | 0 | 0 |
| 14. | Campus cleanliness  | 72% | 26% | 2%  | 0 | 0 |
| 15. | Commuting facilities  | 32% | 58% | 8%  | 2 | 0 |
| 16. | NSS activities  | 46% | 35% | 2%  | 0 | 0 |
| 17. | NCC activities  | 69% | 21% | 0   | 0 | 0 |
| 18. | Extension activities  | 46% | 50% | 2%  | 0 | 0 |
| 19. | Redressal of grievances   | 39% | 40% | 11% | 0 | 0 |
| 20. | Career counseling   | 47% | 42% | 5%  | 0 | 0 |
| 21. | Financial aids ( remission of fees for the poor, stipends or any other) | 57% | 33% | 0   | 0 | 0 |

DIAGRAMMATIC REPRESENTATION OF STUDENTS' FEEDBACK IN 2017-18  
(BASED ON RESPONSES ONLY)



## CRITERION- WISE ANALYSIS

- Regarding the ease with which the subject can be understood, 54 percent of the students surveyed have stated it to be excellent, 43 per cent have stated it to be good. About 3 per cent of the students have not responded.
- Regarding syllabus completion, 52 percent of the students have stated it to be good, 46 per cent of the students have stated it to be excellent, and 2 per cent of the students have stated it to be fair.
- The students' responses about the timelines within which practical work is completed indicate that 45 per cent, 20 per cent, and 5 per cent of the respondents stated it to be good, excellent and fair respectively. About 30 per cent of the students have not responded.
- Regarding fairness of evaluation, 60 percent of the students have stated the same to be excellent and 40 per cent of the students have stated it to be good.
- The student's feedback about library facilities indicates that a major percentage of the students i.e. 69 have stated it to be excellent, 29 per cent of the students have stated it to be good and 1 per cent of the students have stated it to be fair. About 1 per cent of the students have not responded.
- The student's feedback on book bank reveals that a major percentage (47%) of the students have stated it to be good, 35 per cent of the respondents have stated it to be excellent and 17 per cent of the respondents have stated it to be fair. About 1 per cent of the students have not responded.
- The student's response about laboratory equipment reveals that majority (45%) of the students have stated it to be good, 21 per cent of the respondents have stated it to be excellent and 8 per cent of the respondents have stated it to be fair. About 26 per cent of the students have not responded.
- The student's response about computer facilities reveals that a major percentage (64%) of the respondents have stated it to be good, 25 per cent of the respondents have stated it to be excellent and 7 per cent of the respondents have stated it to be fair. About 4 per cent of the students have not responded.
- The student's feedback about recreational facilities reveals that majority (48%) of the respondents have stated it to be good, 40 per cent of the respondents have stated it to be excellent and 6 per cent of the respondents have stated it to be fair. About 6 per cent of the students have not responded.
- The student's feedback about extra-curricular activities reveals that a major percentage (53%) of the respondents have stated it to be excellent, 42 per cent of the respondents have stated it to be good and 4 per cent of the respondents have stated it to be fair. About 1 per cent of the students have not responded.
- The student's feedback about sports facilities for girls reveals that majority (58%) of the respondents have stated it to be excellent and 35 per cent of the respondents have stated it to be good. About 7 per cent of the students have not responded.
- The student's feedback about canteen facilities and drinking water supply reveal that a major percentage (44%) of the respondents have stated it to be good, 39 per cent of the respondents have stated it to be excellent and 14 per cent of the respondents have stated it to be fair. About 3 per cent of the students have not responded.
- The student's feedbacks about hostel facilities for girls reveals that 20 per cent of the respondents have stated it to be excellent and 33 per cent of the respondents have stated it to be good. About 47 per cent of the students have not responded.
- The student's feedback about campus cleanliness reveals that majority (72%) of the respondents have stated it to be excellent and 26 per cent of the respondents have stated it to be good. About 2 per cent of the students have not responded.
- The student's feedback about commuting facilities reveals that majority (58%) of the respondents have stated it to be good, 32 per cent of the respondents have stated it to be excellent and 8 per cent of the respondents have stated it to be fair. About 2 per cent of the students have stated it to be poor.



- The student's feedback about NSS activities reveals that a major percentage (46%) of the respondents have stated it to be excellent, 35 per cent of the respondents have stated it to be good and 2 per cent of the respondents have stated it to be fair. About 17 per cent of the students have not responded.
- The student's feedback about NCC activities reveals that majority (69%) of the respondents have stated it to be excellent and 21 per cent of the respondents have stated it to be good. About 10 per cent of the students have not responded.
- The student's feedback about extension activities reveals that majority (50%) of the respondents have stated it to be good, 46 per cent of the respondents have stated it to be excellent and 2 per cent of the respondents have stated it to be fair. About 2 per cent of the students have not responded.
- The student's feedback about redressal of grievances reveals that 40 per cent of the respondents have stated it to be good, 39 per cent of the respondents have stated it to be excellent and 11 per cent of the respondents have stated it to be fair. About 10 per cent of the students have not responded.
- The student's feedback about career counselling reveals that 47 per cent of the respondents have stated it to be excellent, 42 per cent of the respondents have stated it to be good and 5 per cent of the respondents have stated it to be fair. About 6 per cent of the students have not responded.
- The student's feedback about financial aids reveals that majority (57%) of the respondents have stated it to be excellent and 33 per cent of the respondents have stated it to be good. About 10 per cent of the students have not responded.

#### FINAL ANALYSIS

Thus, from the above it can be seen that the majority of the student's feedback with respect to ease of understanding the subject, fairness of evaluation, library facilities, extra-curricular activities, sport facilities, campus cleanliness, NSS activities, NCC activities, career counselling and financial aids are excellent. Majority of the students' feedback with respect to syllabus completion, timelines of practical work, book bank, laboratory equipment, computer facilities, recreational facilities, canteen facilities and drinking water supply, hostel facilities, commuting facilities, extension activities and redressal of grievances seem to be good. It was also found that only in criterion number 15 on commuting facilities about 2 per cent of the students stated it to be 'poor'. No criterion has been marked as 'very poor'.

#### MODUS OPERANDI

The detailed analysis was presented to the Principal of the college. On the basis of this feedback, the Principal decided to make endeavours to improve upon the previous overall performance of the college. Addressing the problems faced by students on the aspect of commuting facilities, (also a cause of concern in the previous academic session), the girls' hostel "Maitree" has been made functional from 2017-18. The students facing commuting problems have been advised to avail the girls' hostel facility available with the institution.



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